

PRIME NET TOKEN REQUEST FORM

Branch:

Date:

Customer Name:

I/We hereby apply for the PrimeNet Token(s) to be given to the following User(s) of PrimeNet Internet Banking Services, as indicated on my/our Internet Banking application form.

No.	Username	Phone (IOS / Android)	Personal Email Address	ID/ PP No.
1.				
2.				
3.				
4.				

Tick a box for your preferred token.

☐ Hardware Token

☐ Software Token

**The users recommended for the PrimeNet Token(s) should be the same as recommended on the PrimeNet application form.*

Terms and Conditions governing usage of the PrimeNet Token:

- Each PrimeNet Token is assigned to only one user and the pass code should not be shared with any other person.
- PrimeNet Token should be kept safely and with utmost care. It is the sole responsibility of the user to ensure the safety of the token.
- Having logged into PrimeNet Internet banking system, the assigned user should ensure not to leave any active sessions unattended. User should always log out of PrimeNet Internet banking system, when not in use.
- In case the PrimeNet Token is misplaced, the account holder should immediately inform the bank through the branch where the account is held.
- PrimeNet Token should be surrendered back to the branch of the account holder if the user no longer requires PrimeNet Services or ceases to be an authorised user.
- The bank reserves the right to revoke the PrimeNet Token should the case of negligence be noted on the part of the user. Upon revocation, the customer is required to surrender the token to the bank.

I/We have read and understood the above Terms and Conditions as laid out by the bank. I/We accept and agree to be bound by the same.

Authorised Signatory 1

Name:

ID/ Passport No:

Signature:

Authorised Signatory 2

Name:

ID/ Passport No:

Signature:

Authorised Signatory 3

Name:

ID/ Passport No:

Signature:

Authorised Signatory 4

Name:

ID/ Passport No:

Signature:

FOR BRANCH USE ONLY

I/We have verified the details furnished in the application and confirm that the signatures and details furnished are as per the mandate and recommend activation of the token in PrimeNet system as requested by the customer.

Assistant Manager

Name:

Date:

Signature:

Branch Manager

Name:

Date:

Signature:

FOR e-BANKING TEAM USE ONLY

Application received on:

PrimeNet Token(s) allocated as follows:

Sr No.	Token Serial No.	PrimeNet User ID	PrimeNet Corporate ID
1.			
2.			
3.			
4.			

Allocated by:

Signature:

Date:

Allocated by:

Signature:

Date:

CLIENT ACKNOWLEDGMENT ON COLLECTION OF PRIMENET TOKEN(S)

I acknowledge receipt of the PrimeNet Token(s) to be used for PrimeNet Internet Banking services by the users as allocated above.

Handed over by: (Bank Official)

Name:

ID/ Passport No:

Signature:

Received by: (Authorised Signatory)

Name:

ID/ Passport No:

Signature: