



Prime Bank

P U T T I N G Y O U F I R S T



GENERAL TARIFF

"...delivering on expert, flexible,
& friendly service"



| Service | Charges All charges attract Excise Duty at prevailing rates |
|---|---|
| Real Time Gross Settlement (RTGS) | Kshs. 500/= |
| Electronic Fund Transfers | Kshs. 500/= Per Transfer |
| Banker's Cheque: - Up to Kshs. 100,000 - Over Kshs. 100,000 Up to 1 Million | Kshs. 300/= Per Cheque Kshs. 500/= Per Cheque |
| Cancellation of Banker's Cheque - LCY | Kshs. 300/= Per Cheque |
| Cheque Book Issuance: - Local Currency Account - FCY Accounts | Kshs. 15/= per leaf US\$ 10 or equivalent in other currencies for Cheque Book of 25 leaves |
| Salary Processing | Kshs. 100/= Per Entry for transfer to Other Banks |
| Standing Order: - Amendments - Unpaid | Free Kshs. 500/= Per Transfer |
| Prime Bank Cheque Returned Unpaid (Inward) - LCY: - Financial Reasons - LCY - Technical Reason | Kshs. 2,000/= Per Cheque Kshs. 500/= Per Cheque |
| Other Bank Cheque Returned Unpaid (Outward) - LCY | Kshs. 500/= Per Cheque |
| Cheque Returned (Bank Overseas): - By Other Banks | US\$ 25 |
| Local FCY Cheque Returned Unpaid: - Outward - Inward | US\$ 15 US\$ 5 |
| Certificate of Balance | Kshs. 200/= Per Certificate |
| Interest Certificate | Kshs. 200/= Per Certificate |
| Direct Debits: - Unpaid | Kshs. 300/= |
| Bank Opinion | Kshs. 1,000/= Per Report |
| Report for Audit Purposes | Kshs. 1,000/= Per Report |
| General Enquiries Accounts /Photocopy: - Transactions Less Than 1 Year - Transactions More Than 1 Year | Kshs. 500/= Kshs. 1,000/= |

| Service | Charges All charges attract Excise Duty |
|---|---|
| Stop Payment of Local Cheques (Kshs./FCY) | Kshs. 750/= Per Cheque |
| Ad Hoc Statements | Kshs. 100/= Per Page |
| Cash Handling Charges | Local Currency: 0.25% for amount above Kshs. 1,000,000/= Foreign Currency: 0.25% for amount above US\$ 5,000 Small Denominations; 1% for amount above US\$ 5,000 |
| Local Bills for Collection | 2% of the Bill Amount (Min. Kshs. 1,000/=) |
| PesaLink: Kshs. 10 - Kshs. 1,000 Kshs. 1,001 - Kshs. 5,000 Kshs. 5,001 - Kshs. 10,000 Kshs. 10,001 - Kshs. 50,000 Kshs. 50,001 - Kshs. 100,000 Kshs. 100,001 - Kshs. 200,000 Kshs. 200,001 - Kshs. 500,000 | Kshs. 5/= Kshs. 40/= Kshs. 40/= Kshs. 80/= Kshs. 100/= Kshs. 125/= Kshs. 150/= |
| Funding of M-Pesa Wallet from Bank A/C - via PrimeMobi/PrimeNet: Kshs. 1 - Kshs. 100 Kshs. 101 - Kshs. 500 Kshs. 501 - Kshs. 1,000 Kshs. 1,001 - Kshs. 1,500 Kshs. 1,501 - Kshs. 2,500 Kshs. 2,501 - Kshs. 5,000 Kshs. 5,001 - Kshs. 20,000 Kshs. 20,001 - Kshs. 150,000 | Kshs. 0/= Kshs. 10/= Kshs. 12/= Kshs. 14/= Kshs. 23/= Kshs. 33/= Kshs. 35/= Kshs. 42/= |

| Prime Cards | Charges All charges attract Excise Duty |
|---|--|
| Debit Card: - Debit Card Issue/Annual Sub - PIN Reprint Fee - Prime ATM Withdrawal - Other Bank ATM Withdrawal - International ATM Withdrawal - Balance Enquiry - Debit Card Replacement/Lost/Stolen - Captured Card Replacement | Kshs. 250/= Kshs. 250/= Kshs. 30/= Kshs. 100/= Kshs. 200/= Free Kshs. 300/= Kshs. 1,000/= |
| Credit Card: GOLD -Joining Fee - Primary -Joining Fee - Supplementary -Annual Fee - Primary -Annual Fee - Supplementary CLASSIC -Joining Fee - Primary -Joining Fee - Supplementary -Annual Fee - Primary -Annual Fee - Supplementary PLATINUM -Joining Fee - Primary -Joining Fee - Supplementary -Annual Fee - Primary -Annual Fee - Supplementary | Kshs. 3,000/= Kshs. 3,000/= Kshs. 3,500/= Kshs. 2,000/= Kshs. 2,000/= Kshs. 2,000/= Kshs. 3,000/= Kshs. 2,000/= Free Free Kshs. 5,000/= Kshs. 5,000/= |

| | |
|---|--|
| Prepaid Card - Card Issuance Fee - ATM Withdrawal: <ul style="list-style-type: none"> • Prime Bank • Local VISA • International VISA - Balance Enquiry - VISA ATM - Card Replacement/Lost/Stolen/Damaged - Captured card replacement - Card Cancellation - Per Transaction SMS - Load/Reload Card - Point of Sale Transaction | Kshs. 1,000/= Kshs. 60/= Kshs. 100/= Kshs. 200/= Kshs. 5/= Kshs. 300/= Kshs. 1,000/= Kshs. 150/= Kshs. 8/= Free Free |
| Other Credit Card Charges -Overlimit Fee -PIN Reprint Fee -Late Payment Fee -Debit Interest -Cash Withdrawal Charges on Credit Card -Interest Charges on Cash Withdrawals -Card Replacement -Statement Copy Request -Copy of Sales Receipt | 3% of the overlimit amount, which is in excess of the approved Credit Card limit Kshs. 250/= 5% of the minimum amount due on the previous month's statement 0.75% per month above the Bank Lending Rate 5% of the amount withdrawn 0.75% per month above the Bank Lending Rate Kshs. 2,000/= Free Free |

| Internet Banking (PrimeNet) | Charges All charges attract Excise Duty |
|--|---|
| (A) Corporate Customers: - Onboarding Charge - Monthly Charges - All Other Transactions - Salary Processing | Free Free Charges As Per General Tariff Kshs. 60/= Per Entry for transfer to Other Banks |
| (B) Retail Customers: - Onboarding Charge - Monthly Charges - Balance Enquiry - All Other Transactions | Free Free Free Charges As Per General Tariff |
| Other Charges: - SMS Alerts - E-Statements | Free Free |

| Forex Transactions | Charges All charges attract Excise Duty |
|--|---|
| Outward Telegraphic Transfer: - Swift Charges | Kshs. 1,500/= |
| Inward Telegraphic Transfer | Kshs. 700/= |
| FCY Banker's Cheque/Drafts | Kshs. 500/= |
| FCY Cheques Sent On Collection Postage Courier/DHL charges | 0.25% (Min. Kshs. 500/=) Kshs. 500/= Actual |

| Forex Transactions | Charges All charges attract Excise Duty |
|--|--|
| Correspondent Bank charges for USD Remittances (where borne by remitter) | Kshs. 800/= |
| Replacement of FCY Banker's Cheque/Drafts | Kshs. 500/= |
| Cancellation of FCY Drafts | Kshs. 1,000/= (plus Swift charges) |
| Foreign Bills for Collection: - Inward and Outward | 0.25% (Min. Kshs. 1,000/=) |
| LC Opening Commission | 1% Per Quarter or Part-Thereof |
| Sight Bills Payment | 0.25% (Min. Kshs. 500/=) |
| Acceptance - Usance Bills | 0.25% (Min. Kshs. 1,000/=) |
| Confirmation of LC | 1% Per Quarter |
| Swift Charges | Opening of LC - Kshs. 4,000/= Flat Fee Amendment to LC - Kshs. 1,500/= Flat Fee |

"...dedicated to you"



Head Office - Nairobi
Riverside Drive
Call Centre: +254 111 004 000
Email: customercare@primebank.co.ke



Prime Bank

P U T T I N G Y O U F I R S T

www.primebank.co.ke