



Prime Bank

P U T T I N G Y O U F I R S T



PrimeNet Banking



CONNECT TO THE FINANCIAL WORLD

Thank you for choosing Prime Bank as your banking partner. You can now access all your Prime Bank accounts online.

Through our online PrimeNet platform you can:



View and print your account statements with up-to-date transaction details;



View your BUSINESS CURRENT / OVERDRAFT ACCOUNTS, PERSONAL FAIDA ACCOUNTS, TERM DEPOSIT and LOAN accounts online;



Transfer funds between your accounts or from your account to accounts of third parties maintained at Prime Bank;



Make remittances to accounts in other banks in Kenya through RTGS or EFT;



Transact using major foreign currencies including US dollar, GBP, Euro. EXCHANGE RATES CAN BE NEGOTIATED AND APPLIED.



Value-date the transactions – immediate, scheduled or recurring - as required;



Pay your utility bills like Electricity, Water supplies, cable TV/ Internet services due and billed by service providers;



Remit taxes using KRA's i-TAX services



Process employee salaries and supplier payments (for corporates).



Send requests for new cheque book, Banker's cheque.



Access a secure email facility to exchange information with the bank.



View images of cheques passed through clearing system, online.... and many more

Technical Infrastructure:

The services are offered using Industry standard e-banking software provided by Infosys.

Support:

You will be closely supported by your Relationship Manager or branch who will facilitate any needed approvals for your transactions/service requests where required, and also guide you on operational issues.

Security:

Prime Bank has implemented extensive measures to protect your account information when using PrimeNet, as outlined below:

SSL: When you log into PrimeNet, a secure session will be established between your computer and Prime Bank Internet Banking system. The connection is done through Secure Socket Layer (SSL). SSL is the industry standard security protocol that protects the confidentiality, integrity and authenticity of data transferred during the session with the use of digital certificates.

RSA SecureID Token



The RSA SecureID® Token system is a leading 2 Factor Authentication System. The RSA token is a simple device that generates a unique number every 60 seconds. Each time you login to Internet Banking you use a number unique to that session, which makes your transactions more secure.

Benefits:



Save Time: Transactions are completed quickly and efficiently, at your desk without Branch visits;



Paperless: No need for cheques or filling up Bank forms;



Reduction in phone-calls and paper based communication for making requests/confirmations;



24/7 Availability

Requirement:

No special hardware or software is required—Standard PC/ TAB/ iPad/ SMART PHONE with internet access is adequate to access PrimeNet.

Charges:

You just pay a fixed monthly fee which is nominal, in addition to the prescribed Bank's charges for the transaction type.

Note:

1. Charges will be applicable as per the specific A/C product features and transaction types
2. SWIFT transfers outside Kenya will be provided soon

Eligibility:

This service is available to both Corporate and Retail customers. Applicants will have to maintain an account – FAIDA / CURRENT/ OVERDRAFT / BARAKA / FIXED DEPOSIT / LOAN with Prime Bank.

How to apply:

Application forms are available at all our Branches countrywide, or alternatively can be printed from our website www.primebank.co.ke

Completed applications with necessary annexures should be submitted to the Branch where your main account is maintained.



Head Office - Nairobi

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Email: customercare@primebank.co.ke



www.primebank.co.ke