



## "... delivering on expert, flexible, & friendly service"



Service	Charges All charges attract Excise Duty at prevailing rates
Real Time Gross Settlement (RTGS)	Kshs. 500/=
Electronic Fund Transfers	Kshs. 500/= Per Transfer
Banker's Cheque: - Up to Kshs. 100,000 - Over Kshs. 100,000 Up to 1 Million	Kshs. 300/= Per Cheque Kshs. 500/= Per Cheque
Cancellation of Banker's Cheque - LCY	Kshs. 300/= Per Cheque
Cheque Book Issuance: - Local Currency Account - FCY Accounts	Kshs. 15/= per leaf effective 1st Jan 2023
	US\$ 10 or equivalent in other currencies for Cheque Book of 25 leaves
Salary Processing	Kshs. 50/= Per Entry for transfer to Other Banks
Standing Order: - Amendments - Unpaid	Free Kshs. 500/= Per Transfer
Prime Bank Cheque Returned Unpaid (Inward) - LCY: - Financial Reasons - LCY - Technical Reason	Kshs. 2,000/= Per Cheque Kshs. 500/= Per Cheque
Other Bank Cheque Returned Unpaid (Outward) - LCY	Kshs. 500/= Per Cheque
Cheque Returned (Bank Overseas): - By Other Banks	US\$ 25
Local FCY Cheque Returned Unpaid: - Outward - Inward	US\$ 15 US\$ 5
Certificate of Balance	Kshs. 200/= Per Certificate
Interest Certificate	Kshs. 200/= Per Certificate
Direct Debits: - Unpaid	Kshs. 300/=
Bank Opinion	Kshs. 1,000/= Per Report
Report for Audit Purposes	Kshs. 1,000/= Per Report
General Enquiries Accounts /Photocopy: - Transactions Less Than 1 Year - Transactions More Than 1 Year	Kshs. 500/= Kshs. 1,000/=

Service	Charges All charges attract Excise Duty
Stop Payment of Local Cheques (Kshs./FCY)	Kshs. 750/= Per Cheque
Ad Hoc Statements	Kshs. 100/= Per Page
Cash Handling Charges	Local Currency: 0.25% for amount above Kshs. 1,000,000/= Foreign Currency: 0.25% for amount above US\$ 25,000 Small Denominations; 1% for amount above US\$ 5,000
Local Bills for Collection	2% of the Bill Amount (Min. Kshs. 1,000/=)
PesaLink: Kshs. 10 - Kshs. 1,000 Kshs. 1,001 - Kshs. 10,000 Kshs. 10,001 - Kshs. 50,000 Kshs. 50,001 - Kshs. 100,000 Kshs. 100,001 - Kshs. 200,000 Kshs. 200,001 - Kshs. 500,000	Kshs. 5/= Kshs. 40/= Kshs. 80/= Kshs. 100/= Kshs. 125/= Kshs. 150/=
Funding of M-Pesa Wallet from Bank	
A/C - via PrimeMobi/PrimeNet: Kshs. 1 - Kshs. 100 Kshs. 101 - Kshs. 500 Kshs. 501 - Kshs. 1,000 Kshs. 1,001 - Kshs. 1,500 Kshs. 1,501 - Kshs. 2,500	Kshs. 0/= Kshs. 10/= Kshs. 12/= Kshs. 14/= Kshs. 23/= Kshs. 33/=
Kshs. 2,501 - Kshs. 5,000 Kshs. 5,001 - Kshs. 20,000 Kshs. 20,001 - Kshs. 150,000	Kshs. 35/= Kshs. 42/=
Kshs. 5,001 - Kshs. 20,000	Kshs. 35/= Kshs. 42/= Charges
Kshs. 5,001 - Kshs. 20,000 Kshs. 20,001 - Kshs. 150,000	Kshs. 35/= Kshs. 42/=
Kshs. 5,001 - Kshs. 20,000 Kshs. 20,001 - Kshs. 150,000  Prime Cards  Debit Card:  - Debit Card Issue/Annual Sub - PIN Reprint Fee - Prime ATM Withdrawal - Other Bank ATM Withdrawal - International ATM Withdrawal - Mini Statements - Balance Enquiry - Debit Card Replacement/Lost/Stolen - Captured Card Replacement  Credit Card: GOLD - Joining Fee - Primary - Joining Fee - Supplementary - Annual Fee - Primary	Kshs. 35/= Kshs. 42/=  Charges All charges attract Excise Duty  Kshs. 250/= Kshs. 250/= Kshs. 30/= Kshs. 100/= Kshs. 200/= Free Free Free Kshs. 300/=
Kshs. 5,001 - Kshs. 20,000 Kshs. 20,001 - Kshs. 150,000  Prime Cards  Debit Card: - Debit Card Issue/Annual Sub - PIN Reprint Fee - Prime ATM Withdrawal - Other Bank ATM Withdrawal - International ATM Withdrawal - Inis Statements - Balance Enquiry - Debit Card Replacement/Lost/Stolen - Captured Card Replacement  Credit Card: GOLD - Joining Fee - Primary - Joining Fee - Supplementary	Kshs. 35/= Kshs. 42/=  Charges All charges attract Excise Duty  Kshs. 250/= Kshs. 250/= Kshs. 30/= Kshs. 100/= Kshs. 200/= Free Free Free Kshs. 300/= Kshs. 1,000/= Kshs. 3,000/= Kshs. 3,000/= Kshs. 3,000/= Kshs. 3,500/=

Prepaid Card	
- Card Issuance Fee	Kshs. 1.000/=
- ATM Withdrawal:	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Prime Bank	Kshs. 60/=
Local VISA	Kshs. 100/=
International VISA	Kshs. 200/=
- Balance Enquiry - VISA ATM	Kshs. 5/=
- Card Replacement/Lost/Stolen/Damaged	Kshs. 300/=
- Captured card replacement	Kshs. 1,000/=
- Card Cancellation	Kshs. 150/=
- Per Transaction SMS	Kshs. 8/=
- Load/Reload Card	Free
- Point of Sale Transaction	Free
Other Conditioned Channel	
Other Credit Card Charges -Overlimit Fee	20/ - f + h
-Overlimit Fee	3% of the overlimit amount, which is in
	excess of the approved Credit Card limit Kshs. 250/=
-PIN Reprint Fee	5% of the minimum amount due on the
-Late Payment Fee	previous month's statement
	'
-Debit Interest	0.75% per month above the Bank Lending
	Rate
-Cash Withdrawal Charges on Credit Card	5% of the amount withdrawn
-Interest Charges on Cash Withdrawals	0.75% per month above the Bank
6 18 1	Lending Rate
-Card Replacement	Kshs. 2,000/=

-Statement Copy Request

-Copy of Sales Receipt

Internet Banking (PrimeNet)	Charges All charges attract Excise Duty
(A) Corporate Customers:  - Onboarding Charge  - Monthly Charges  - All Other Transactions  - Replacement of Authentication Token  - Salary Processing	As Per Specific Account Product Charges As Per Specific Account Product Charges Charges As Per General Tariff Kshs. 10,000/= Kshs. 60/= Per Entry
(B) Retail Customers:  - Onboarding Charge  - Monthly Charges  - Balance Enquiry  - All Other Transactions  - Replacement of Authentication Token	As Per Specific Account Product Charges As Per Specific Account Product Charges Free Charges As Per General Tariff Kshs. 10,000/=
Other Charges: - SMS Alerts - E-Statements	Free Free

Free

Free

Forex Transactions	Charges All charges attract Excise Duty
Outward Telegraphic Transfer: - Swift Charges	Kshs. 1,500/=
Inward Telegraphic Transfer	Kshs. 700/=
FCY Banker's Cheque/Drafts	Kshs. 500/=
FCY Cheques Sent On Collection Postage Courier/DHL charges	0.25% (Min. Kshs. 500/=) Kshs. 500/= Actual

Forex Transactions	Charges All charges attract Excise Duty
Correspondent Bank charges for USD Remittances (where borne by remitter)	Kshs. 800/=
Replacement of FCY Banker's Cheque/Drafts	Kshs. 500/=
Cancellation of FCY Drafts	Kshs. 1,000/= (plus Swift charges)
Foreign Bills for Collection: - Inward and Outward	0.25% (Min. Kshs. 1,000/=)
LC Opening Commission	1% Per Quarter or Part-Thereof
Sight Bills Payment	0.25% (Min. Kshs. 500/=)
Acceptance - Usance Bills	0.25% (Min. Kshs. 1,000/=)
Confirmation of LC	1% Per Quarter
Swift Charges	Opening of LC - Kshs. 4,000/= Flat Fee Amendment to LC - Kshs. 1,500/= Flat Fee

"... dedicated to you"





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