



Prime Bank

P U T T I N G Y O U F I R S T



GENERAL TARIFF

"...delivering on expert, flexible,
& friendly service"



Service	Charges All charges attract Excise Duty at prevailing rates
Real Time Gross Settlement (RTGS)	Kshs. 500/=
Electronic Fund Transfers	Kshs. 500/= Per Transfer
Banker's Cheque: - Up to Kshs. 100,000 - Over Kshs. 100,000 Up to 1 Million	Kshs. 300/= Per Cheque Kshs. 500/= Per Cheque
Cancellation of Banker's Cheque - LCY	Kshs. 300/= Per Cheque
Cheque Book Issuance: - Local Currency Account - FCY Accounts	Kshs. 15/= per leaf effective 1st Jan 2023 US\$ 10 or equivalent in other currencies for Cheque Book of 25 leaves
Salary Processing	Kshs. 50/= Per Entry for transfer to Other Banks
Standing Order: - Amendments - Unpaid	Free Kshs. 500/= Per Transfer
Prime Bank Cheque Returned Unpaid (Inward) - LCY: - Financial Reasons - LCY - Technical Reason	Kshs. 2,000/= Per Cheque Kshs. 500/= Per Cheque
Other Bank Cheque Returned Unpaid (Outward) - LCY	Kshs. 500/= Per Cheque
Cheque Returned (Bank Overseas): - By Other Banks	US\$ 25
Local FCY Cheque Returned Unpaid: - Outward - Inward	US\$ 15 US\$ 5
Certificate of Balance	Kshs. 200/= Per Certificate
Interest Certificate	Kshs. 200/= Per Certificate
Direct Debits: - Unpaid	Kshs. 300/=
Bank Opinion	Kshs. 1,000/= Per Report
Report for Audit Purposes	Kshs. 1,000/= Per Report
General Enquiries Accounts /Photocopy: - Transactions Less Than 1 Year - Transactions More Than 1 Year	Kshs. 500/= Kshs. 1,000/=

Service	Charges All charges attract Excise Duty
Stop Payment of Local Cheques (Kshs./FCY)	Kshs. 750/= Per Cheque
Ad Hoc Statements	Kshs. 100/= Per Page
Cash Handling Charges	Local Currency: 0.25% for amount above Kshs. 1,000,000/= Foreign Currency: 0.25% for amount above US\$ 25,000 Small Denominations; 1% for amount above US\$ 5,000
Local Bills for Collection	2% of the Bill Amount (Min. Kshs. 1,000/=)
PesaLink: Kshs. 10 - Kshs. 1,000 Kshs. 1,001 - Kshs. 10,000 Kshs. 10,001 - Kshs. 50,000 Kshs. 50,001 - Kshs. 100,000 Kshs. 100,001 - Kshs. 200,000 Kshs. 200,001 - Kshs. 500,000	Kshs. 5/= Kshs. 40/= Kshs. 80/= Kshs. 100/= Kshs. 125/= Kshs. 150/=
Funding of M-Pesa Wallet from Bank A/C - via PrimeMobi/PrimeNet: Kshs. 1 - Kshs. 100 Kshs. 101 - Kshs. 500 Kshs. 501 - Kshs. 1,000 Kshs. 1,001 - Kshs. 1,500 Kshs. 1,501 - Kshs. 2,500 Kshs. 2,501 - Kshs. 5,000 Kshs. 5,001 - Kshs. 20,000 Kshs. 20,001 - Kshs. 150,000	Kshs. 0/= Kshs. 10/= Kshs. 12/= Kshs. 14/= Kshs. 23/= Kshs. 33/= Kshs. 35/= Kshs. 42/=

Prime Cards	Charges All charges attract Excise Duty
Debit Card: - Debit Card Issue/Annual Sub - PIN Reprint Fee - Prime ATM Withdrawal - Other Bank ATM Withdrawal - International ATM Withdrawal - Mini Statements - Balance Enquiry - Debit Card Replacement/Lost/Stolen - Captured Card Replacement	Kshs. 250/= Kshs. 250/= Kshs. 30/= Kshs. 100/= Kshs. 200/= Free Free Kshs. 300/= Kshs. 1,000/=
Credit Card: GOLD -Joining Fee - Primary -Joining Fee - Supplementary -Annual Fee - Primary -Annual Fee - Supplementary CLASSIC -Joining Fee - Primary -Joining Fee - Supplementary -Annual Fee - Primary -Annual Fee - Supplementary PLATINUM -Joining Fee - Primary -Joining Fee - Supplementary -Annual Fee - Primary -Annual Fee - Supplementary	Kshs. 3,000/= Kshs. 3,000/= Kshs. 3,500/= Kshs. 2,000/= Kshs. 2,000/= Kshs. 2,000/= Kshs. 3,000/= Kshs. 2,000/= Free Free Kshs. 5,000/= Kshs. 5,000/=

Prepaid Card - Card Issuance Fee - ATM Withdrawal: <ul style="list-style-type: none"> • Prime Bank • Local VISA • International VISA - Balance Enquiry - VISA ATM - Card Replacement/Lost/Stolen/Damaged - Captured card replacement - Card Cancellation - Per Transaction SMS - Load/Reload Card - Point of Sale Transaction	Kshs. 1,000/= Kshs. 60/= Kshs. 100/= Kshs. 200/= Kshs. 5/= Kshs. 300/= Kshs. 1,000/= Kshs. 150/= Kshs. 8/= Free Free
Other Credit Card Charges -Overlimit Fee -PIN Reprint Fee -Late Payment Fee -Debit Interest -Cash Withdrawal Charges on Credit Card -Interest Charges on Cash Withdrawals -Card Replacement -Statement Copy Request -Copy of Sales Receipt	3% of the overlimit amount, which is in excess of the approved Credit Card limit Kshs. 250/= 5% of the minimum amount due on the previous month's statement 0.75% per month above the Bank Lending Rate 5% of the amount withdrawn 0.75% per month above the Bank Lending Rate Kshs. 2,000/= Free Free

Internet Banking (PrimeNet)	Charges All charges attract Excise Duty
(A) Corporate Customers: - Onboarding Charge - Monthly Charges - All Other Transactions - Replacement of Authentication Token - Salary Processing	As Per Specific Account Product Charges As Per Specific Account Product Charges Charges As Per General Tariff Kshs. 10,000/= Kshs. 60/= Per Entry
(B) Retail Customers: - Onboarding Charge - Monthly Charges - Balance Enquiry - All Other Transactions - Replacement of Authentication Token	As Per Specific Account Product Charges As Per Specific Account Product Charges Free Charges As Per General Tariff Kshs. 10,000/=
Other Charges: - SMS Alerts - E-Statements	Free Free

Forex Transactions	Charges All charges attract Excise Duty
Outward Telegraphic Transfer: - Swift Charges	Kshs. 1,500/=
Inward Telegraphic Transfer	Kshs. 700/=
FCY Banker's Cheque/Drafts	Kshs. 500/=
FCY Cheques Sent On Collection Postage Courier/DHL charges	0.25% (Min. Kshs. 500/=) Kshs. 500/= Actual

Forex Transactions	Charges All charges attract Excise Duty
Correspondent Bank charges for USD Remittances (where borne by remitter)	Kshs. 800/=
Replacement of FCY Banker's Cheque/Drafts	Kshs. 500/=
Cancellation of FCY Drafts	Kshs. 1,000/= (plus Swift charges)
Foreign Bills for Collection: - Inward and Outward	0.25% (Min. Kshs. 1,000/=)
LC Opening Commission	1% Per Quarter or Part-Thereof
Sight Bills Payment	0.25% (Min. Kshs. 500/=)
Acceptance - Usance Bills	0.25% (Min. Kshs. 1,000/=)
Confirmation of LC	1% Per Quarter
Swift Charges	Opening of LC - Kshs. 4,000/= Flat Fee Amendment to LC - Kshs. 1,500/= Flat Fee

"...dedicated to you"



Head Office - Nairobi
Riverside Drive
Call Centre: +254 111 004 000
Email: customercare@primebank.co.ke



Prime Bank

PUTTING YOU FIRST

www.primebank.co.ke