



**CASH 2 BANK**  
Mpesa Collection Account  
FOR CORPORATE A/C HOLDERS



**Prime Bank**

P U T T I N G   Y O U   F I R S T

## INTRODUCING CASH2BANK SERVICE BY PRIME BANK

We are pleased to inform you that we have setup a payment facility through the M-Pesa platform. You can now receive payments from your debtors / customers through M-Pesa directly into your current account held at **Prime Bank Ltd.**

Prime Banks' Cash2Bank service is tailored to offer your customers a convenient, secure and easy-to-use payment platform. Using this service, customers can now credit your Prime Bank account directly anywhere and anytime at their convenience using their mobile phones.

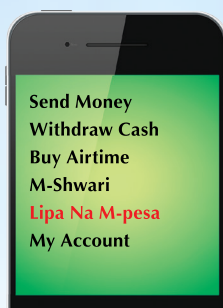
You can also request for an Alias Code which your customers can use in place of your account number to send funds into your account. The Alias Code should have a minimum of five characters that are easy to remember.

The guide below highlights the step-by-step process of how to access and transact through Prime Cash2Bank.

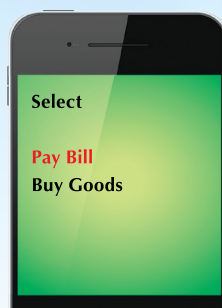
### PAYMENT STEPS:



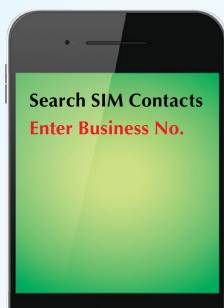
1. Client selects the M-PESA option from the Safaricom Menu on the phone



2. Client then selects either 'Lipa Na M-pesa' or 'Payment services' option from the next menu



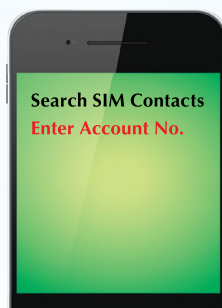
3. Client selects the 'Pay Bill' option



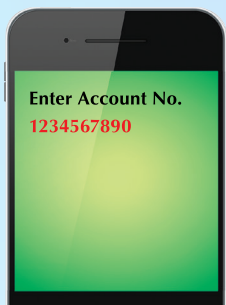
4. Client selects 'Enter Business No.'



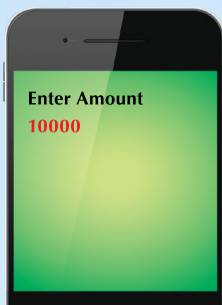
5. Client enters the Prime Bank Pay Bill Number: 982800



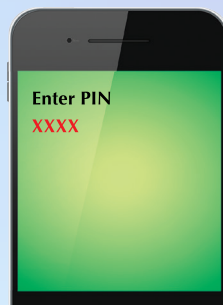
6. Client selects the option to enter an Account Number



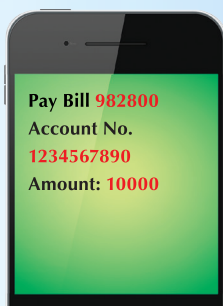
7. Client enters the beneficiary's Prime Bank Account Number i.e, your current account number OR Alias Code



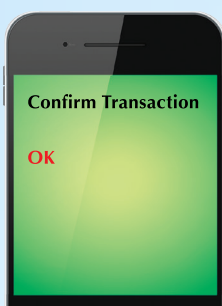
8. Client enters the Amount to be transferred



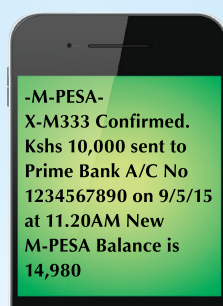
9. Client enters the M-PESA PIN to submit the transaction details



10. Client verifies the information sent by Safaricom to confirm transaction details of the transfer



11. Client then selects "OK" to confirm the transaction



12. Safaricom sends confirmation of transaction processed via SMS to the client

13. Our system will then credit your account with the amount and send an SMS alert to your mobile number registered in our system.

\* CHARGES APPLY.

**Note:** In case M-Pesa credit is not sufficient to initiate the transfer, cash can also be paid to any 'M-Pesa agent' who will assist in remitting the funds through the 'PayBill' service to Prime Bank.

**PLEASE CONTACT YOUR BRANCH FOR CASH 2 BANK APPLICATION FORM.**

**Head Office - Nairobi**

Riverside Drive

Pilot Line: (020) 420 3000 / 0719 090 000

Customer Care: (020) 420 3222

Email: [customercare@primebank.co.ke](mailto:customercare@primebank.co.ke)



**Prime Bank**

PUTTING YOU FIRST

[www.primebank.co.ke](http://www.primebank.co.ke)